

## Interact E-Transfer Directions

People who wish to use Interact E-transfers for Shopping Card orders and Creative Cooking fees can do so by connecting with Arefeen Daud by email: [sadaud@ourplacekw.ca](mailto:sadaud@ourplacekw.ca) and must have internet banking access.

Here are the steps to performing an Interact E-Transfer:

- 1) Login to your online bank account and click on Interac e-Transfer from the menu. You must register for Interac e-Transfer before completing this process.
- 2) Add a recipient simply by entering the recipient's name (Our Place Family Resource), email address ([sadaud@ourplacekw.ca](mailto:sadaud@ourplacekw.ca)), and providing a security question. Confirm details and click Finish. Please note; the answer to the security question is case sensitive. (The answer to the security question needs to be sent via email to: [sadaud@ourplacekw.ca](mailto:sadaud@ourplacekw.ca))
- 3) The final step is to select the account that the participant wants to withdraw the money from, choose how much to send and select recipient. Confirm all details and click Finish. The participant will receive an email notification once the money has been deposited

Depending on the financial institution Interact E-transfers may cost \$1.50.

Currently the following banking institutions\* offer the Interac e-Transfer service:

- TD Canada Trust
- BMO Bank of Montreal
- CIBC
- RBC Royal Bank
- Scotiabank
- Prospera Credit Union
- Credit Union Central of Canada
- Desjardins
- ING
- National Bank of Canada
- DCBank
- Laurentian Bank of Canada

**\*\*Remember\*\*** Please email Arefeen Daud [sadaud@ourplacekw.ca](mailto:sadaud@ourplacekw.ca) the answer to the security question. **\*\*Remember\*\*** for those using E-Transfer to purchase shopping cards please include in that email your complete shopping card order—the name and number of cards along with their denomination. An Avgen order form can be found at [www.ourplacekw.ca](http://www.ourplacekw.ca) Arefeen will receive an email (in less than half an hour) with a link providing directions to making the deposit. You will receive an email notification once the money has been deposited into Our Place's bank account.

\*this list is by no means exhaustive